

- The BKR team will professionally execute the install of wall mounted products throughout an entire health care campus. We typically yield over a 98% completion rate and will provide a service that can adapt and meet the specific needs of the project.
- The BKR team will be courteous and follow hospital policies at all times. Our team is familiar with standard hospital protocols including isolation contact precautions, droplet and airborne precautions, proper attire for surgery areas, patient confidentiality, hallway etiquette (carts), hospital codes, fire codes, etc...
- The BKR team will keep disruption to an absolute minimum. Our team will be able to recognize and convert the different departments at their more ideal times in order to reduce disruption. We will never disrupt a physician and our team will stay attentive to minimizing any impact on patient care. We will temporarily skip locations when it's deemed inappropriate to install.
- The BKR team will inform department staff or charge nurse of our activities prior to starting on each department. We will follow their special requests and inform the patients and family of our activities prior to performing the necessary work. If patient or family requests that we come back, we will note the location and attempt to install at a later time during the conversion.
- The BKR team will be knowledgeable of OSHA & TJC recommendations for determining proper product placement.
- The BKR team will unpack and assemble the new product, transport the product within the facility, remove and transport the old product (if necessary) and install the new product.
- The BKR install team will attempt to cover up all holes and paint lines whenever possible. For this reason it will be assumed that the new product will be placed in the exact same location as the old product unless otherwise informed.

- The BKR team will generate and submit a repair list for locations that holes and paint lines were left exposed. We will also submit a list of known missed locations. Although missed locations should be very minimal (typically less than 3%), this can and does occur for various reasons out of our control and is why BKR Installations cannot guarantee 100% completion.
- The BKR team will provide all necessary mounting hardware. We try to use existing anchors whenever possible as to not create additional holes. If anchors are needed, our install team will use the Buildex brand zinc "E-Z Anchor" to hold the enclosure to drywall and further secure as necessary with the "Wall-Dog" brand screws. We are prepared for other applications such as tile, masonry, wood, plastic, metal, and plaster but only bring a limited supply of this hardware.
- The BKR team will collect all new keys (if the product comes with a key) and will turn keys in to the appropriate personnel during or at completion of the install project. If instructed, we can distribute keys to the appropriate staff and departments during the conversion.
- The BKR team will clean all messes (excluding bio hazard) created by the install. This includes the staging area, all install locations, provided carts, etc. Trash, cardboard, and the old product will be disposed of in a place designated by the facility. It is our goal to leave the facility in the same condition and cleanliness as we found it in.